

## GENERAL INDICATORS

### Number of trips (in millions)

	2007	2006
1-trip tickets	14,1	17,6
5-trip tickets	2,2	1,9
10-trip tickets	32,8	31,3
1-day tickets	6,1	7,0
School subscriptions	36,4	35,7
General subscriptions	184,4	174,7
Personnel of La Poste and Belgacom	0,1	0
Special transport + minibus for handicapped people	1,2	1,2
<b>Total</b>	<b>277,3</b>	<b>269,4</b>

### Distribution of trips (in %)

1-trip tickets	5,10	6,55
5-trip tickets	0,81	0,71
10-trip tickets	11,84	11,62
1-day tickets	2,19	2,58
School subscriptions	13,13	13,24
General subscriptions	66,49	64,85
Personnel of La Poste and Belgacom	0,02	0,01
Special transport	0,42	0,44
<b>Total</b>	<b>100,00</b>	<b>100,00</b>

### Distribution of the network by method of transport (in millions of trips)

Underground	128,3	121,9
Tram	73,2	70,5
Bus	75,8	77
<b>Total</b>	<b>277,3</b>	<b>269,4</b>

### Production real kilometres covering in service for customers (in km-convoyed)

Tram	11 740 594	11 606 257
Bus (including night bus)	20 500 356	19 851 941
Underground	4 883 716	4 782 481
Minibus	518 639	501 581
Special transport	446 922	477 159
<b>General total</b>	<b>38 090 227</b>	<b>37 219 419</b>

	2007	2006
Income from passenger traffic (in €)		
<b>Direct income from the traffic</b>		
Tickets	23 552 680,75	26 620 570,89
Passes	36 832 971,60	33 352 529,68
School subscriptions	9 121 642,39	8 902 502,03
General subscriptions + Personnel of La Poste and Belgacom	68 569 932,31	60 440 948,06
Discount on sales	- 225 824,00	- 198 026,14
Special transport	2 149 697,73	2 138 398,30
Transport for handicapped people	60 471,23	56 664,62
Other (one-day tickets )	3 973 885,77	4 104 072,59
<b>Total of direct income</b>	<b>144 035 457,78</b>	<b>134 417 660,03</b>
<b>Indirect income from the traffic</b>		
Endowments for preferential rates	47 652 064,00	35 917 748,00
<b>General total</b>	<b>191 687 521,78</b>	<b>170 335 408,03</b>
Income from the traffic/trips	€ 0,69	€ 0,64
Sales revenues (in €)		
Advertising	2 214 245	2 269 762
Rental	4 140 968	3 729 052
Places-kilometres in service to passengers (in millions) (new standard used in 2006 of 4 p/m2)		
Underground	2 796,9	2 371,6
Tram	1 543,0	1 424,7
Bus (including night bus)	1 363,9	1 346,7
Special transport	34,4	36,1
<b>Total</b>	<b>5 738,2</b>	<b>5 179,1</b>
Overall trip speed in winter service (in km/hour)		
<b>Weekly average</b>		
Underground	29,8	29,7
Tram	16,9	17,0
Bus	17,2	17,6
<b>Daily variations from Monday to Friday</b>		
<i>Underground</i>		
peak hours	28,9	28,9
off-peak hours	29,4	30,0
evening	31,1	31,1

	2007	2006
<b>Tram</b>		
peak hours	15,8	15,9
off-peak hours	16,6	16,7
evening	19,3	19,4
<b>Bus</b>		
peak hours	15,5	16,1
off-peak hours	16,5	17,0
evening	20,5	20,7
Percentage of customers benefiting from a CEN certified service		
Underground	100,00 %	100,00 %
Tram	89,92 %	95,85 %
Bus	88,35 %	82,38 %
Percentage of services ISO certified	46,00 %	43,40 %
Accessibility for PRMs		
<b>Percentage of vehicles accessible</b>		
Underground	100,00 %	100,00 %
Tram	18,40 %	7,40 %
Bus	30,20 %	11,00 %
<b>Percentage of stations accessible</b>	26,10 %	21,70 %
<b>Rate of availability of the escalators <sup>(1)</sup></b>	95,55 %	95,64 %
Underground	95,70 %	95,88 %
Premetro	94,34 %	93,66 %
<i>(1) Elevator and horizontal escalators included (except for pre-metro)</i>		
<b>Fight against fraud</b>		
Number of investigation reports written up	38 156	43 948
Number of passengers checked	2 307 037	2 282 886
Rate of visible fraud	2,69 %	2,80 %
<b>Amount of surcharges received</b>		
on the spot	€ 56 565,00	€ 61 724
through CCP/bank	€ 2 656 381,74	€ 3 032 110,97
<b>Total</b>	<b>€ 2 710 037,74</b>	<b>€ 3 093 834,97</b>
<b>Report of vehicles parked in breach of the law</b>		
Official reports written	11 464	8 584
Removal of the vehicles in breach of the law	280	286

## INDICATORS HUMAN RESOURCES

	2007		2006	
	Men	Women	Men	Women
<b>Total staff</b>				
Staff working in the society	5 834	476	5 836	502
Staff on secondment	100	38	101	40
Inactive staff	44	6	46	9
<b>Total</b>	<b>5 978</b>	<b>520</b>	<b>5 882</b>	<b>511</b>
<b>General total</b>		<b>6 498</b>		<b>6 393</b>
Full time equivalent (FTE) in the company		6 211		6 128
<b>Nationality of the personnel</b>				
Belgian agents		5 884		5 790
Nationals of other European Union countries		433		430
Nationals of countries not members of the European Union		181		173
<b>Variation of the staff members</b>	<b>Men</b>	<b>Women</b>	<b>Men</b>	<b>Women</b>
Accepted for retirement in the course of the year	77	11	122	11
Deceased	15	1	10	0
Resigned and dismissed	169	29	159	20
Hired	424	53	384	48
Total staff as at 31 December	5 978	520	5 882	511
Difference in comparison with the preceding year	+ 96	+ 9	+ 92	+ 18
<b>KM/FTE</b>		<b>6 267</b>		<b>6 283</b>

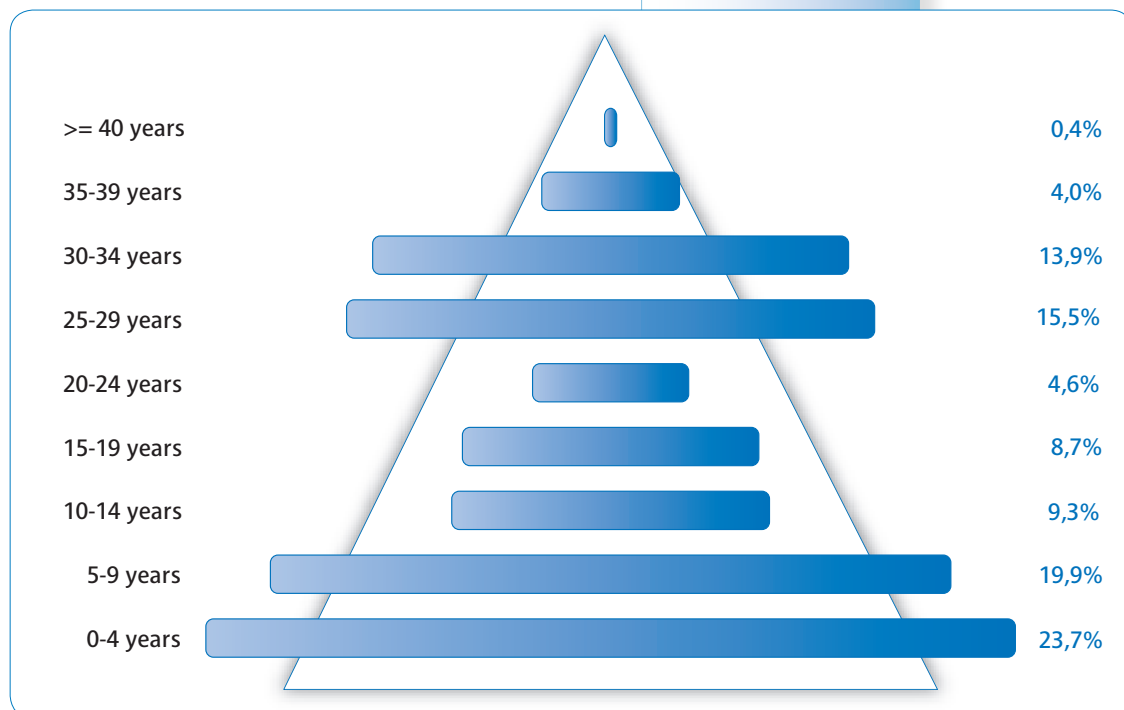
2007

2006

## Distribution of the personnel by age



## Distribution of the personnel by years of seniority



	2007	2006
<b>Training</b>		
Numbers of hours of training	215 901	176 317
People in training	4 836	4 834
Percentage of the cost of training in the wage bill	2,61 %	2,40 %
<b>Workplace accidents</b>		
Accidents on the way to and from work	66	63
Workplace accidents	548	526
Rate of frequency	58,41	57,76
Rate of seriousness	1,51	1,38
Adapted number of days of work	20 229	20 874
<b>Absenteeism for illness</b>		
Percentage	7,0	7,1
<b>Activities of the Occupational Medicine Service</b>		
Medical examinations	7 207	6 195
Electro-cardiograms	2 363	2 361
Vaccinations	1 322	1 466
X-ray examinations	681	821

## ENVIRONMENTAL INDICATORS

### Air

Percentage of clean vehicles	93,10 %	71,02 %
Percentage of clean bus	79,00 %	47,40 %
Number of trams and underground trains (electrical traction)	548	488
Number of clean buses	458	279

### Noise

Handling of nuisances connected with tramway		
Tracks ground (km)	47,57	35,95
Tracks treated with anti-vibration systems (km)	3,56	0,90
Tracks treated with rubber surface systems (km)	5,20	5,90

### Water

Consumption of water (m <sup>3</sup> )	91 094	95 683
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### Waste

Percentage of stations with selective sorting	20,00 %	16,00 %
Percentage of sites involved in selective sorting	100,00 %	100,00 %

### Energy

HV-energy consumed (in kWh)	223 406 338	219 989 339
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### Environmental management

Number of sites certified as "eco-dynamic enterprises"	4	3
Percentage of workers in the certified sites	33,20 %	13,20 %

### Soil

Number of sites (outside of tracks) cleaned up during the year	0	2
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	2007	2006
<b>NETWORK</b>		
Lengths of the axis (in km)		
Total length of the tram axis	131,6	131,4
Total length of the underground axis (including the terminals)	39,7	39,5
Total length of the tram axis in tunnels (including access ramps in operation)	11,7	11,7
Length of the tram axis in special headquarters (tunnels included)	71,7	71,3
Total length of the bus axis	359,5	349,2
Total length of Noctis network	38,2	
Stopping points		
Underground stations (1 name = 1 station)	69	69
Total number of stops on the surface	2180	2177
Number of surface stops provided with shelter	1448	1442
Number surface stops for Noctis	100	0
Average distance between stops (in metres)		
Buses	405	422
Trams aside from the premetro	387	394
Underground and premetro	611	611
Average of the network	415	424
Nomenclature of the lines		
Total length in operation (in km)		
<b>Metro</b>		
1A: Roi Baudouin - Herrmann-Debroux	17,2	
1B: Erasme - Stockel	18,5	
1A et 1B: common segment Beekkant - Merode	6,1	
2: Delacroix - Simonis	8,0	
<b>Total</b>	<b>43,7</b>	
<b>Tram</b>		
4 Esplanade - Parking Stalle	15,9	
19 Groot-Bijgaarden - De Wand	9,3	
23 Gare du Midi - Heysel	19,9	
24 Churchill - Schaerbeek <sup>(1)</sup>	10,9	
25 Boondael - Gare du Nord	11,1	
32 Gare du Nord - Drogenbos Château <sup>(2)</sup>	* 10,1	



## 2007

39	Montgomery - Ban Eik	8,8
44	Montgomery - Tervuren Station	9,3
55	Bordet station - Silence	15,2
56	Schaerbeek gare - Marius Renard	16,9
81	Heysel - Montgomery	15,7
82	Berchem station - Drogenbos Château <sup>(3)</sup>	13,5
92	Schaerbeek gare - Fort-Jaco	12,6
94	Stade - Herrmann-Debroux <sup>(4)</sup>	18,3
97	Louise - Parking Stalle	7,8
	<b>Total</b>	<b>179,2</b>

\* Not entered into the total account

(1) Only operated from Monday till Friday, except in the evening

(2) Only operated after 8 PM

(3) Operated after 8 PM between Berchem Station and Gare du Midi

(4) Operated in 2 sections before 8 PM: Stade - Legrand and Louise - Herrmann-Debroux

### Autobus

11	Schuman - Brussels Airport <sup>(1)</sup>	13,1
12	Brussels City - Brussels Airport <sup>(2)</sup>	13,7
13	Simonis - UZ Brussel <sup>(3)</sup>	5,5
14	Gare du Nord - UZ Brussel	7,3
15	Gare du Nord - UZ Brussel <sup>(4)</sup>	9,7
17	Beaulieu - Heiligenborre	5,3
20	Hunderenveld - Delacroix	7,5
21	Ducale - NATO <sup>(5)</sup>	9,4
22	Luxembourg - Montgomery <sup>(5)</sup>	4,8
27	Gare du Midi - Andromède	9,8
28	Brabançonne - Konkel	5,8
29	De Brouckère - Hof-ten-Berg	9,2
30	Kraainem - Oppem <sup>(6)</sup>	4,9
31	Kraainem - Hippodrome <sup>(7)</sup>	4,0
34	Porte de Namur - Sainte-Anne <sup>(8)</sup>	6,9
36	Schuman - Konkel	12,0
38	De Brouckère - Héros	9,0
41	Herrmann-Debroux - Héros	9,0
42	Viaduc E40 - Transvaal	10,2
43	Héros - Vivier d'Oie	9,4
45	Roodebeek - Saint-Vincent <sup>(9)</sup>	7,1
46	Moortebeek - De Brouckère	7,7
47	Vilvorde Station - De Brouckère	14,3
48	Bourse - Uccle Stalle	8,5
49	Gare du Midi - Bockstael	12,7
50	Gare du Midi - Lot <sup>(8)</sup>	10,6
53	Hôpital Militaire - UZ Brussel <sup>(10)</sup>	14,3

## 2007

54	Luxembourg - Forest-Centre	7,0
57	Hôpital Militaire - Gare du Nord <sup>(11)</sup>	8,8
58	Vilvorde Station - Yser <sup>(12)</sup>	11,2
59	Bordet Station - (H) Etterbeek-Ixelles <sup>(12)</sup>	10,9
60	Ambiorix - Uccle Calevoet	10,3
61	Montgomery - Gare du Nord	5,9
63	De Brouckère - Cimetière de Bruxelles	7,2
64	Machelen - Porte de Namur	12,8
65	Bourget - Gare Centrale	8,4
66	Péage - De Brouckère	9,0
69	Schaerbeek Gare - Jules Bordet <sup>(11)</sup>	4,0
71	De Brouckère - Delta	7,6
72	Devèze - ULB - ADEPS <sup>(5)</sup>	5,2
75	CERIA - Bon Air	5,0
78	Humanité - Gare du Midi <sup>(5)</sup>	5,1
79	Schuman - Kraainem	7,3
80	Porte de Namur - Maes	12,6
84	Beekkant - Heysel	13,6
85	Berchem Station - Delacroix	5,5
87	Basilix - Simonis	4,1
88	Machtens - Heysel	14,8
89	Pannenhuis - Westland Shopping	7,7
95	Bourse - Wiener	9,3
98	CERIA - Héros <sup>(5)</sup>	8,5
	<b>Total</b>	<b>420,7</b>

\* Not entered into the total account

(1) Only operated on Saturdays, Sundays and public holidays

(2) Only operated on Saturdays, Sundays and public holidays

(3) Not operated after 8 PM

(4) Only operated after 8 PM

(5) Operated from Monday to Friday, except evenings

(6) Not operated in the evenings, and on Sundays

(7) Only operated during peak hours from Monday to Friday and twice a day on Saturdays and Sundays

(8) Only operated between Porte de Namur and Ronnd point du Souverain in the evenings

(9) Not operated at the end of the evening, on Sundays and public holidays

(10) In the evening, on Saturdays, Sundays, and public holidays, only operated between Val Maria/Mariëndal and AZ Brussel

(11) Only operated during peak hours from Monday to Friday

(12) Not operated in the evenings

## 2007

### Lenght of the Noctis axis

N01 De Brouckère - Peter Benoit	6,5
N02 De Brouckère - Saint Vincent	6,9
N03 De Brouckère - Bordet Station	7,1
N04 De Brouckère - Cimetière de Bruxelles	7,1
N05 De Brouckère - Marcel Thiry	8,6
N06 De Brouckère - Musée du tram	7,3
N07 De Brouckère - H-Debroux	8,0
N08 De Brouckère - Wiener	9,2
N09 De Brouckère - Boondael Gare	7,1
N10 De Brouckère - Fort-Jaco	9,1
N11 De Brouckère - Uccle Calevoet	7,6
N12 De Brouckère - Stalle P	7,9
N13 De Brouckère - Frans Hals	7,2
N14 De Brouckère - Machtens	4,9
N15 De Brouckère - Hunderenveld	5,6
N16 De Brouckère - Berchem Station	7,5
N17 De Brouckère - Dieleghem	6,6
N18 De Brouckère - Heysel	7,2
N30 Rogier - Gare du Midi	2,7
N66/99 Gare du Midi - Gare du Midi	20,1
N71 De Brouckère - Delta	* 7,6
<b>Total</b>	<b>154,2</b>

\* Not entered into the total account

### Prices

#### Entire network

	2007	2006
1 single fare ticket sold outside the vehicules <sup>(2) (4) (9)</sup>	€ 1,50	€ 1,50
1 single fare ticket sold on board the vehicules <sup>(1) (4) (9)</sup>	€ 2,00	€ 1,50
5-trip ticket <sup>(2) (4) (5) (9)</sup>	€ 6,70	€ 6,70
10-trip ticket <sup>(2) (4) (5) (9)</sup>	€ 11,00	€ 10,50
1-day ticket <sup>(2) (4) (9)</sup>	€ 4,00	€ 4,00
3/5 ticket <sup>(2) (6) (9)</sup>	€ 9,00	€ 9,00
5/10 ticket <sup>(2) (7)(9)</sup>		€ 12,00
Group ticket <sup>(2) (3) (9)</sup>	€ 6,70	€ 6,70

#### Subscription MTB <sup>(4) (9)</sup>

1 calender month	€ 45,00	€ 42,50
1 calendar month junior	€ 30,50	€ 30,00
1 calender month senior	€ 32,00	€ 30,00
12 ordinary calender month	€ 450,00	€ 425,00
12 calendar month junior	€ 305,00	€ 300,00
12 calender month senior	€ 320,00	€ 300,00

**Schools subscription** <sup>(3) (9)</sup>

		2007	2006
- family with 1 or 2 children:	1st subscription	€ 200,00	€ 200,00
	2nd subscription	€ 120,00	€ 120,00
- family with 3 or more children:	1st subscription	€ 160,00	€ 160,00
	2nd and 3rd subscription	€ 80,00	€ 80,00
	4th subscription and following	free	free

**STIB subscription** <sup>(3) (9)</sup>:

1 calendar month		€ 40,50	€ 38,00
1 calendar month junior		€ 27,50	€ 26,50
1 calendar month senior		€ 28,50	€ 26,50
12 calendar month		€ 405,00	€ 380,00
12calendar month junior		€ 275,00	€ 265,00
12 calendar month senior		€ 285,00	€ 265,00
Subscription "J" 6-12 years <sup>(3) (9)</sup>		free	free
Subscription 65 years <sup>(8) (9)</sup>		free	free

Airport Line		€ 3,00	€ 3,00
single fare ticket		€ 3,00	€ 3,00
10-trip ticket		€ 21,00	€ 21,00
Subscription STIB+Airport 1 calendar month		€ 45,00	€ 45,00
Subscription STIB+Airport 12 calendar month		€ 450,00	€ 450,00

**Subscription VIPO** <sup>(3) (9)</sup>

1 month		€ 7,70	€ 7,70
1 year		€ 77,00	€ 77,00

**Subscription Everybody** <sup>(3) (9)</sup>

28 days			€ 45,00
365 days			€ 540,00

**Noctis ticket (night network)**

single fare ticket		€ 3,00	
10-trip ticket		€ 21,00	

**Brussels Card** <sup>(10)</sup>

24 hours		€ 20,00	
48 hours		€ 28,00	
72 hours		€ 33,00	

2007

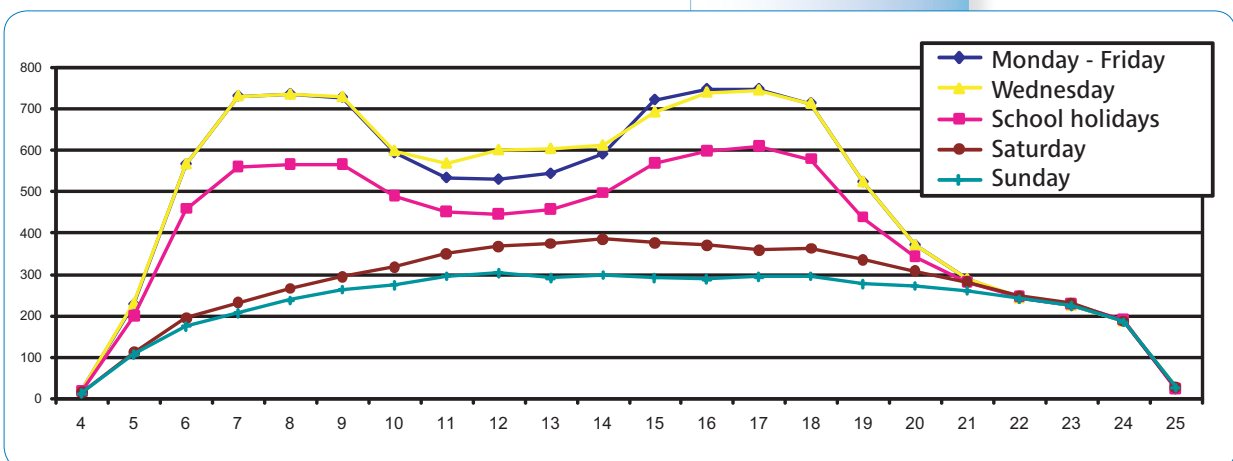
2006

- (1) Sold on board the vehicles*
- (2) Sold outside the vehicles*
- (3) Valid over the entire STIB network*
- (4) Valid over the STIB network and on the urban Bussels networks of De Lijn, Tec and SNCB (2nd class)*
- (5) Valid for all the public transport vehicles of the Region*
- (6) Valid on the STIB network 3 times in a period of 24h, during a period of 5 days, From 2007, 3 consecutive days*
- (7) Valid on the STIB network 5 times in a period of 24h, during a period of 10 days*
- (8) Valid on the STIB network (during the week after 9,00) and on the networks of Tec and De Lijn*
- (9) Except on lines 11 - 12 between NATO and Brussels Airport, and on the Noctic network*
- (10) Valid on the STIB network except lines 11, 12 and Noctis; with entrance to 25 museums*

## FLEET OF ROLLING STOCK (IN OPERATION)

	2007	2006
Underground units of 2 cars (420 pl)	53	53
Underground units of 3 cars (641 pl)	37	37
Boa	6	
<b>Total</b>	<b>96</b>	<b>90</b>
Type 4000 articulated trams	19	9
Type 3000 articulated trams	43	27
Type 2000 articulated trams	51	51
Articulated trams with 4 bogies	61	61
Articulated trams with 3 bogies	128	128
Trams with 2 bogies	26	35
<b>Total</b>	<b>328</b>	<b>311</b>
Standard buses	462	456
Articulated buses	32	53
Special transport buses	30	30
Midibuses	41	41
Minibuses for handicapped people	18	18
<b>Total</b>	<b>614</b>	<b>599</b>
<b>General total</b>	<b>1038</b>	<b>949</b>

Total number of vehicles on the network



	2007	2006
<b>INFRASTRUCTURES</b>		
Buildings and stations		
Fixed installations in operation		
<b>Depots</b>		
- tram	5	5
- bus	3	3
- underground	1	1
<b>Workshops</b>		
- tram	2	2
- mixed bus and tram	1	1
- bus	1	1
- underground	1	1
<b>Infrastructures</b>		
Underground and premetro stations	69	69
- among them connecting stations	9	9
Electricity and signalling		
<b>Electrical power installed</b>		
- traction (in kW)	225 560	215 850
- lighting and driving force (in kVA)	97 787	92 480
HV-distribution boxes	6	6
Transformer sub-stations	96	95
Traction sub-stations	91	88
<b>HV cables in service (in km)</b>		
	468	467
<b>LV cables in service (in km):</b>		
- tram 700 V	166	164
- underground 900 V	75	74
<b>Underground signalling <sup>(1)</sup>:</b>		
- electrically controlled switches	79	79
- signal boxes	72	72
<i>(1) Delta and Demets complexes not included</i>		
Routes (in km)		
<b>Simple routes in operation (km)</b>		
<i>Underground</i>		
surface	12,3	12,3
tunnel	73,6	73,4
<b>Total</b>	<b>85,9</b>	<b>85,7</b>

	2007	2006
<b>Tram</b>		
Surface	238,5	238,3
Premetro	14,6	14,6
Various tunnels <sup>(1)</sup>	8,4	8,4
<b>Total</b>	<b>261,5</b>	<b>261,3</b>
<b>Depots and workshops (km)</b>		
Tram	15,6	14,8
Metro	12,3	9,3
Total	27,9	24,1
<b>General total</b>	<b>375,3</b>	<b>371,1</b>
<b>Construction</b>		
Routes (km of simple routes)	9,7	10,6
Switching	27	33
Common crossings	32	71
<b>Replacement</b>		
Routes (km of simple routes)	11,1	11,5
Switching	14	43
Common crossings	22	76
<b>Dismantling</b>		
Tracks (km of simple tracks)	1,7	0,4
<b>Aerial equipment</b>		
Maintenance, replacement, repair		
Trolley wire replacement (km)	8,7	28,4
Replaced suspension cables (in km)	10,5	14,1
Posts installed	133	262
Posts removed	78	105
<b>Electrical switching control mechanisms</b>		
Installed	21	11
Removed	3	0
In service	199	195
<b>Remote controls of traffic lights and tram signalling</b>		
Put in service	0	0
Out of service	1	7
In service	194	195
Pending	4	4

(1) Tunnels Simonis, Montgomery, Constitution, rue Couverte, De Wand-Gros Tilleul.



2007

## LEGAL AND LITIGATION SERVICE

### Public tenders

Belgian legislation, in force since 1 May 1997, stipulates the free choice between procedures: auction, call for tenders and negotiated contract, but requires, when the transaction exceeds € 135 000 carrying out advertising in their Bulletin des Adjudications. Notices of the transactions and qualification systems are published in the Bulletin of Adjudications and in the Official Journal of the European financial thresholds (€ 422 000 for supplies and services - €5 278 000 for works) are reached

	Amount in €	Number of files
Transaction of more than € 5 500	262 502 070,55	573
<b>Belgium</b>		
<b>Transactions executed according to the negotiated procedure</b>	<b>9 627 277,76</b>	<b>44</b>
Works	0	0
Supplies	8 169 262,26	23
Services	1 458 015,50	21
<b>Transactions executed according to a restricted call for tenders</b>	<b>8 284 613,57</b>	<b>12</b>
Works	8 284 613,57	12
Supplies	0	0
Services	0	0
<b>Transactions executed according to the negotiated procedure with advertising</b>	<b>7 422 006,84</b>	<b>14</b>
Works	5 578 527,89	7
Supplies	1 722 778,95	6
Services	120 700,00	1
<b>Transactions executed according to the negotiated procedure without advertising</b>	<b>30 054 924,91</b>	<b>461</b>
Works	5 196 379,31	48
Supplies	13 948 306,26	246
Services	10 910 239,34	167
<b>Total</b>	<b>55 388 823,00</b>	<b>531</b>

EUROPE

**Transactions executed according to the negotiated procedure with advertising**

	2007	Number of files
Works	70 289 547,46	11
Supplies	98 122 824,83	16
Services	36 940 725,18	14

**Transactions executed according to the open general call for tender procedure**

	2007	Number of files
Works	0	0
Supplies	1 760 150,00	1
Services	0	0

**Total** **207 113 247,47** **42**

Haulage accidents

Open files 5 705 5 391

**Rate of frequency of accidents (per million place-km)**

	2007	2006
Tram	1,74	1,77
Premetro	0,28	0,29
Underground	0,12	0,15
Bus	1,94	1,84
Network average	0,95	0,98

**Financial costs (per million places-km)**

	2007	2006
Tram	€ 459,01	€ 1 024,63
Premetro	€ 67,56	€ 48,36
Underground	€ 18,95	€ 26,12
Bus	€ 915,56	€ 951,62
Network average	€ 347,39	€ 504,07

Accidents of passengers and others (per million places-km)

	2007		2006	
	Passengers	Others	Passengers	Others
Tram	0,26	1,48	0,22	1,55
Premetro	0,25	0,02	0,24	0,05
Underground	0,11	0,01	0,13	0,02
Bus	0,30	1,64	0,37	1,48
Network average	0,20	0,75	0,22	0,76

	2007	2006
Incidents		
<b>Disruption of services</b>		
Tram	545	596
Bus	544	453
Infractions that staff are responsible for	298	322
Assaults	1 376	1 493
Collection incidents with judicial pursuit of fraudulent non-payers-repeat offenders	60	0
Vandalism, disturbance of the peace, unlawful posters, etc.	306	277
Insurance management (premiums paid in €)		
<b>Disorganization of the services</b>		
Principally for:		
Work accidents	€ 5 288 760,86	€ 4 564 428,78
All industrial and fire risks	€ 778 215,83	€ 858 722,23
Civil liability "Operation"	€ 440 285,00	€ 455 559,45
hospitalisation	€ 2 316 467,63	€ 2 278 157,94
Other	€ 229 427,29	€ 201 111,62
TRC Haren	€ 95 136,04	0
<b>Total of premiums paid</b>	<b>€ 9 148 292,65</b>	<b>€ 8 357 980,02</b>

# Balance sheet

## Excerpt from the financial report

ASSETS	2007	2006
<b>FIXED ASSETS</b>		
<b>I. Set-up costs</b>	<b>0,00</b>	<b>0,00</b>
<b>II. Intangible fixed assets</b>	<b>748 966,11</b>	<b>0,00</b>
<b>III. Tangible fixed assets</b>		
A. Plots of land and structures	462 367 779,09	363 183 100,04
B. Installations, machines and tools	68 461 280,83	50 325 372,80
C. Furnishings and rolling stock	378 233 631,79	276 118 495,22
D. Rental-financing and similar rights	110 614 939,54	118 182 709,78
E. Other tangible fixed assets	971 925,88	751 999,33
F. Fixed assets under way and payments on account	55 644 666,03	122 128 975,69
Total	<b>1 076 294 223,16</b>	<b>930 690 652,86</b>
<b>IV. Financial fixed assets</b>		
A. Affiliated companies	2 747 742,68	247 992,68
B. Companies with which there is a participation relation	815 287,05	804 675,05
C. Other financial fixed assets		
1. Shares and stocks	53 013,58	0,00
2. Debt claims and securities in cash	38 002 449,45	44 795 789,21
Total	<b>41 618 492,76</b>	<b>45 848 456,94</b>
<b>CURRENT ASSETS</b>	2007	2006
<b>V. Debt claims of more than one year</b>		
B. Other debt claims	2 942 166,82	3 054 313,23
Total	<b>2 942 166,82</b>	<b>3 054 313,23</b>
<b>VI. Stocks and orders being executed</b>		
A. Stocks		
1. Supplies	17 147 707,70	17 114 709,54
2. Being manufactured	1 352 595,00	1 050 607,72
B. Orders being executed	0,00	0,00
Total	<b>18 500 302,70</b>	<b>18 165 317,26</b>
<b>VII. Debt claims at one year at most</b>		
A. Trade credits	22 385 247,63	17 370 994,33
B. Other credits	59 997 387,79	114 534 029,24
Total	<b>82 382 635,42</b>	<b>131 905 023,57</b>
<b>VIII. Assets under Treasury management</b>		
B. Other placements	<b>0,00</b>	<b>0,00</b>
<b>IX. Marketable securities</b>	<b>6 595 027,88</b>	<b>18 276 769,67</b>
<b>X. Adjustment accounts</b>	<b>5 068 036,37</b>	<b>5 800 518,53</b>
<b>Total of the assets</b>	<b>1 234 149 851,22</b>	<b>1 153 741 052,06</b>

Verified by the college of commissioners on 3rd March 2008

	2007	2006
<b>LIABILITIES</b>		
<b>EQUITY CAPITAL</b>		
<b>I. Capital</b>		
A. Subscribed capital	37 000 000,00	37 000 000,00
<b>IV. Reserves</b>		
A. Legal reserve	3 700 000,00	3 700 000,00
D. Free reserves		
- Investment fund	36 697 107,53	35 271 971,33
- Fund for interest and doubtful accounts	127 297,54	127 297,54
- Other free reserves	247 893,52	247 893,52
Total	40 772 298,59	39 347 162,39
<b>V. Profit carried forward from the financial year under way</b>	0,00	0,00
<b>VI. Subsidies in capital</b>	623 761 294,07	475 219 703,26
<b>PROVISIONS AND DEFERRED TAXES</b>		
<b>VII. Provisions and deferred taxes</b>		
A. Early retirements, contractual dismissals	41 027 850,43	40 351 800,00
B. Fiscal charges	6 601 993,54	5 452 057,14
C. Risks and costs for regrouping of workshops and administrative services	5 805 000,00	5 805 000,00
D. Other risks and costs		
- Pickle Dole Lease	0,00	0,00
- Provision for outstanding claims for third	10 247 522,13	10 669 621,98
- Provision hours to be recovered	7 238 451,45	9 135 125,60
- Provision for uniforms	488 781,00	2 000 000,00
- Provision for litigations under way	0,00	850 000,00
- Provision for social litigation	1 200 000,00	950 000,00
Total	72 609 598,55	75 213 604,72
<b>DEBTS</b>		
<b>VIII. Debts of more than one year</b>		
A. Financial debts		
3. Debts for rental-financing and similar	0,00	0,00
4. Credit establishments	177 739 256,76	179 517 460,78
C. Received accounts on demand	0,00	0,00
D. Other debts	19 885 665,16	27 151 629,60
Total	197 624 921,92	206 669 090,38
<b>IX. Debts of one year and the most</b>		
A. Debts of more than one year due during the year	31 784 314,00	31 726 826,01
B. Financial debts- credit establishments	0,00	0,00
C. Commercial debts- Suppliers	93 320 972,74	79 886 449,42
D. Advance payments received	27 393,86	14 184,79
E. Tax, salary and social welfare debts	71 095 216,58	73 963 574,33
F. Other debts	32 792 719,62	100 287 738,94
Total	229 020 616,80	285 878 773,49
<b>X. Adjustment accounts</b>	33 361 121,29	34 412 717,82
<b>Total of the LIABILITIES</b>	<b>1 234 149 851,22</b>	<b>1 153 741 052,06</b>

Closed by the board of directors in session of 13th March 2008.

Chief executive Officer,  
Alain FLAUSCH

Chairman of the board of  
directors,  
Eric VERREPT

	2007	2006
<b>CHARGES</b>		
<b>Operating results</b>		
<b>II. Cost of sales and services</b>		
A. Supplies and merchandise		
1. Purchases and general subcontracting	30 766 175,21	28 486 263,69
2. Variation of stocks (increase -, reduction +)	-1 791 660,78	-388 754,85
B. Services and various goods	75 335 910,27	70 546 198,05
C. Remuneration, social charges and pensions	387 833 268,42	370 384 056,00
D. Depreciation and reductions of value on establishment costs, on intangible and tangible fixed assets	73 336 170,26	74 743 841,21
E. Reductions of value on stocks, on orders being executed and on trade credits	7 692 089,77	-331 434,90
F. Provisions for risks and expenses (endowments+, use-)	-5 785 709,30	5 221 932,94
G. Other operating expenses	6 316 803,26	4 046 625,18
H. Operating expenses carried over to assets as reorganization costs	0,00	0,00
<b>Total</b>	<b>573 703 047,11</b>	<b>552 708 727,32</b>
<b>Financial results</b>		
<b>V. Financial charges</b>		
A. Debt charges	11 094 399,63	10 296 844,62
B. Reductions of value on current assets other than those aimed at in sub.II.E (endowments+, recoveries-)	34 619,62	13 914,99
C. Other financial charges	3 292 872,15	23 514,88
<b>Total</b>	<b>14 421 891,40</b>	<b>10 334 274,49</b>
<b>Exceptional results</b>		
<b>VIII. Exceptional expenses</b>		
B. Reductions of value on fixed financial assets	0,00	0,00
Exceptional expenses	228 499,60	3 155 511,81
C. Provisions for exceptional risks and expenses (endowments+, uses -)	3 181 703,13	0,00
<b>Total</b>	<b>3 410 202,73</b>	<b>3 155 511,81</b>
<b>Taxes on income</b>		
<b>X. Taxes</b>	47 617,55	45 078,42
<b>Total of expenses</b>	<b>591 582 758,79</b>	<b>566 243 592,04</b>
<b>Result of the financial year</b>		
<b>XI. Profit</b>	<b>1 425 136,20</b>	<b>1 455 187,67</b>

	2007	2006
<b>PRODUCTS</b>		
<b>Operating results</b>		
<b>I. Sales and services</b>		
A. Turnover, income from traffic	191 686 218,07	174 030 918,77
B. Variation of manufacturing under way, finished products and orders being executed (increase+, reduction-)	301 987,28	259 342,30
C. Fixed production	20 617 981,63	19 149 775,52
D. 1. Other operating products	82 674 016,23	73 428 041,89
2. Intervention of the Brussels Capital Region in the operating costs	194 060 637,98	206 735 322,92
<b>Total</b>	<b>489 340 841,19</b>	<b>473 603 401,40</b>
<b>Financial results</b>		
<b>IV. Financial products</b>		
A. Products of financial fixed assets	7 666,67	166,67
B. Products of current assets	3 282 028,81	2 474 942,63
C. Other financial products, among them subsidies in interest and capital granted by the Brussels Capital Region	90 965 759,28	90 907 254,57
<b>Total</b>	<b>94 255 454,76</b>	<b>93 382 363,87</b>
<b>Exceptional results</b>		
<b>VII. Exceptional products</b>		
B. Recoveries of reductions of value on financial fixed assets	63 625,58	93 677,05
C. Recovery of the provision Pickle Dole Lease	0,00	0,00
D. Plus-values sur réalisations d'actifs immobilisés	1 746 429,88	0,00
E. Other exceptional products	7 601 543,58	619 337,39
<b>Total</b>	<b>9 411 599,04</b>	<b>713 014,44</b>
<b>Total of the products</b>	<b>593 007 894,99</b>	<b>567 698 779,71</b>
<b>Allocations and deduction</b>		
A. Result to be allocated		
1. Profit of the financial year to be allocated	1 425 136,20	1 455 187,67
C. Allocation to equity capital		
3. Other reserves	1 425 136,20	1 455 187,67
F. Profit to be distributed		
3. Other persons entitled to state benefit		