

**Open Market Consultation** 

www.muntstroom.brussels

**EUSurvey questionnaire** 

Webinar

19 November 2020, 13:00-14:30



### 2 different market consultations

### Please note that today we are organizing two different market consultations:

- This Open Market Consultation (13:00-14:30) that is targeting companies that could provide (elements of) the desired integrated end-toend solution to produce People Flow-data.
- An Open Client Dialogue (15:00-16:30) that is targeting companies that would like to use the -to be produced- People Flow-data to develop new apps/services for commercial purposes.



# **Objectives**

This Open Market Consultation has three objectives:

- to inform market parties about the upcoming Pre-Commercial Procurement (PCP)
- to obtain feedback of market parties on the viability of the proposed procurement plans and conditions
- to applaud the forming of consortia existing of start-ups, SMEs, bigger companies and others.



### Houserules

- Please note that your login name is visible in the list of participants
- The presentation will be in English
- Microphones will be muted
- Questions will be answered at the end of each part
  - You can note your questions in the chat. Preferably at the end of each part.
  - Please note: the questions can be seen by all participants
  - We will answer your questions now or at a later moment via the website.
- 5. The slides will be sent to you after the meeting
- This meeting will be recorded from now 6.
  - If you don't want to be recorded, please turn off your camera



Photo by Mark Duffel on Unsplash



# **Agenda**

Part 1: Introduction (Rob Roemers)

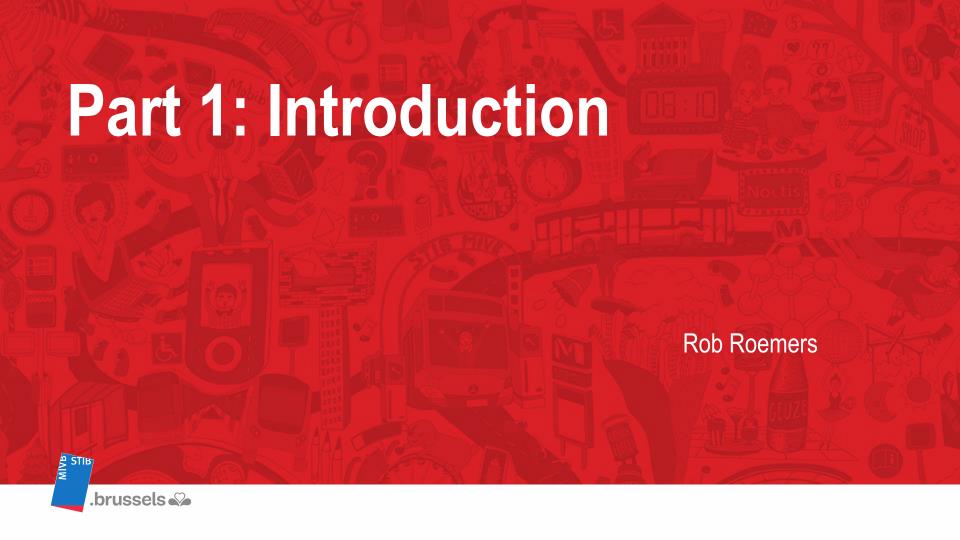
Part 2: Expected challenges (Rick Meynen)



Part 3: PCP methodology (Stephan Corvers)

Part 4: The general process of this OMC (Ana Lucia Jaramillo)





# Muntstroom PCP is a project of

4 project partners





(lead)





With the support of







# Members outreach-group

For the outreach to marketparties and supporting matchmaking











# General objective and results

- Shape the future management of multi-faceted people flows, and their interactions by
  - the mapping and routing of people flow
- At the end of this PCP, the Brussels Capital Region should have
  - 2 functioning prototypes of TRL-level 8
  - The specifications for a technological platform:
    - Specifications of the technology (interfaces, security, privacy,...)
    - Data quality management & compliance
    - Output and functional based requirements (ao Open Data)
    - Final test scripts
  - Agreement upon a people flow data standard
  - Elaborated and adapted use cases



# **Expected novelties**



- Combination of outdoor and indoor monitoring of people flow (in one single integrated system)
- The need for one end-to-end solution (sensor, data platform, analytics, smart access,...)
- The modularity: the potential to progressively create a wider sensors network
- Users that install sensors should remain owners of their raw sensor data
- Smart access to support different business models for different types of end-users (public / private, with(out) own sensors, ...)
- The combination of open source and proprietary technologies
- A market driven People Flow-data standard
- New analytics-software



## Muntplein is a Brussels microcosm

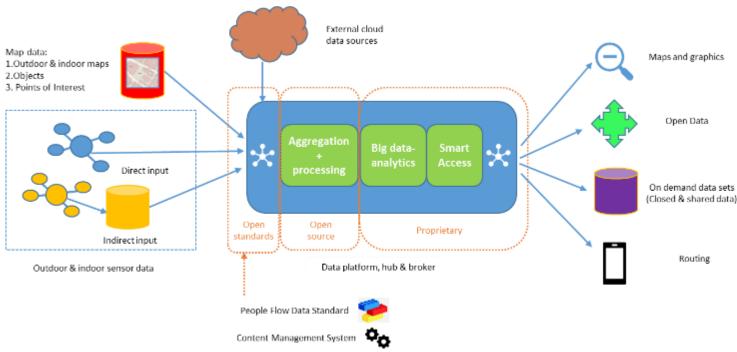
- Mobility
  - 2 carparking garages + bicycle parking (above and underground)
  - De Brouckère tram and metro station (underground) + various bus stops
  - free floating bikes and scooters
- Destinations like library Muntpunt, 2 big shoppingcenters, opera De Munt, hotels and various restaurants and cafés
- Around 200,000 (!) pedestrians who cross the Muntplein every month between the shopping districts of Rue Neuve and the Kleerkopersstraat.



Figure: Brussels Muntplein Source:maximedelvaux.com

### Visualisation of the desired solution









# Part 2: Expected challenges

Outcome of our desk research

To be challenged via the EUSurvey questionnaire

Rick Meynen





### Complex challenge asks for intelligence in the platform

Very complex Data is pulled out INTERNAL ALLOCATED PUBLIC ACCESS CONTRACT ACCESS EVERYONE Personal contract Open Beence Data flow ★☆☆ 株 ペ 山 ≒ ∞ ● ●田 御 B2G / G2G data sharing Privacy-by-design strategies / PETs Capture of personal and non-personal data Basic



### Challenge 1: capture of (non)personal data

The use cases require the capture of different elements of People Flow.

When do these elements become « personal data » (?)

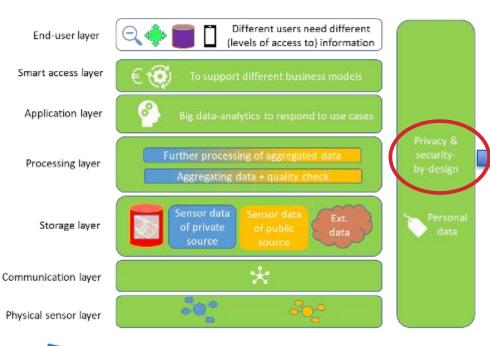




Figure: Public Life survey components Source: Public Life Data Protocol (2017)

### Challenge 2: privacy strategies / layer

#### To embed 'privacy-by-design' in the design phase



| IG DATA           | KEY PRIVACY BY  |  |
|-------------------|---|--|
|                   |   | IMPLEMENTATION   |
| ALUE CHAIN        | DESIGN  |  |
|                   | STRATEGY  |  |
| 5 All phases      |   | Automated policy definition, enforcement, accountability and   |
|                   |   | compliance tools.  |
| ata use           | AGGREGATE   | Anonymisation techniques.  |
|                   |   | Data quality, data provenance.   |
| ata storage       | HIDE  | Encryption of data at rest.  |
|                   |   | Authentication and access control mechanisms.  |
|                   |   | Other measures for secure data storage.  |
|                   | SEPARATE  | Distributed/ de-centralised storage and analytics  |
| 2 Data analysis & | AGGREGATE   | Anonymization techniques (k-anonymity family, differential   |
| ata curation      |   | privacy).  |
|                   | HIDE  | Searchable encryption, privacy preserving computations.  |
|                   | MINIMIZE  | Define what data are needed before collection, select before   |
|                   |   | collect (reduce data fields, define relevant controls, delete  |
|                   |   | unwanted information, etc), Privacy impact Assessments.  |
|                   | AGGREGATE   | Local anonymization (at source).   |
| ata               | HIDE  | Privacy enhancing end-user tools, e.g. anti-tracking tools,  |
| equisition /      |   | encryption tools, identity masking tools, secure file sharing, etc.  |
| ollection         | INFORM  | Provide appropriate notice to individuals – Transparency   |
|                   |   | mechanism.   |
|                   | CONTROL   | Appropriate mechanisms for expressing consent. Opt-out   |
|                   |   | mechanisms. Mechanisms for expressing privacy preferences,   |
|                   |   | sticky policies, personal data stores.   |
| a                 | ata use ata storage ata analysis & ata curation ata quisition / | DEMONSTRATE AGGREGATE  ata storage HIDE  SEPARATE AGGREGATE  AGGREGATE HIDE MINIMIZE  AGGREGATE HIDE AGGREGATE HIDE AITA AGGREGATE HIDE INFORM |





# Challenge 3: business-to-government data sharing for the public interest.

In the Muntstroom project sensor data of private owners may be shared with the public platform. Also external private data can be introduced and processed.

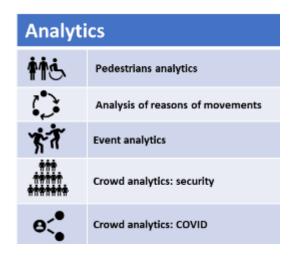
- > E.g. because of commercial interests, the private sector needs to trust the data sharing with the government.
- For (re)using "private" data clear conditions have to be defined. These conditions define the data processing and analytics
- Different use cases probably require different intelligence (algorithms)

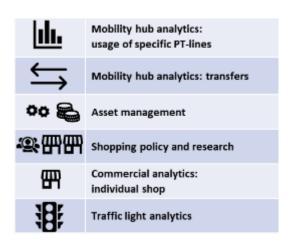




#### Challenge 4: Users have different knowledge questions

The output will be tested by means of use cases in the Living Lab phase











More information in Annex 2 of the Market consultation document

### **Challenge 5: Different business models**

Incl. different (conditions for) access

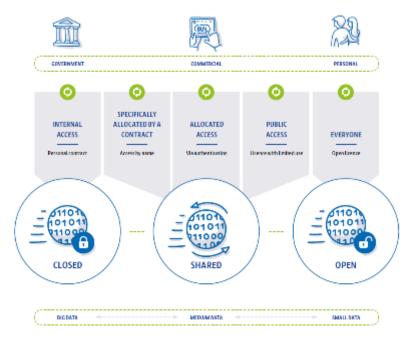




Figure: the Return on Investment of Data

Source: Agoria White Paper (2018)

# Combination 4+5: Relation between use cases, type of business model and end-user

| Use case                              | Туре         | End-user                       |
|---------------------------------------|--------------|--------------------------------|
| Crowd analytics for security purposes | Closed       | Brussels Prevention & Security |
| Crowd analytics COVID                 | Open<br>Data | public access                  |
| Commercial analytics                  | Shared       | Businesses                     |
| Mobihub – passenger<br>counting       | Open<br>Data | public access                  |
| Mobihub- transfer                     | Closed       | STIB, Brussels Mobility        |

Figure: Possible examples of relation between use cases, stakeholders and the type of data (closed, shared or open data)



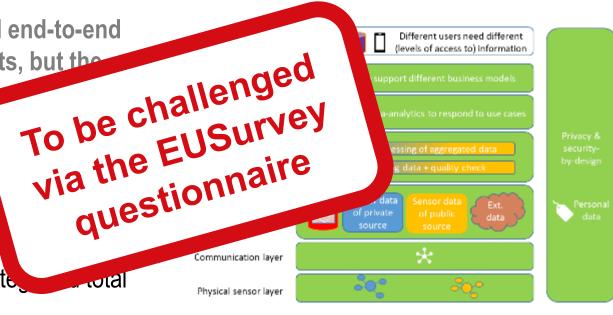
### Conclusion of the desk research

1. Elements of the desired end-to-end solution do already exists, but the solution as such not ya

2. There is room for inc the field of

analytics-software

the integration of dif elements into one inte product.









### The procurement challenge

- The 4 Brussels public parties would like to procure "innovation": the development and testing of a product or service that does not exist yet.
- A total budget of € 500.000 is foreseen for co-financing

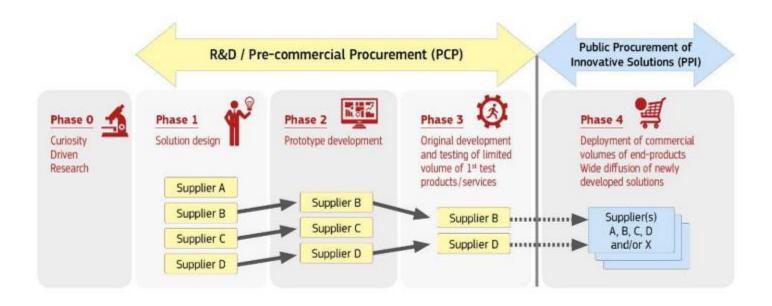


# The PCP-methodology

- A "pre-commercial procurement" is a public procurement of R&Dservices characterized by:
  - competitive development in phases
  - risk-benefit sharing under market conditions
  - a clear separation between the procurement of the R&D (PCP) from the deployment of commercial volumes of end-products (PPI)
- It is fully legally compliant with the EU procurement directives / legislation

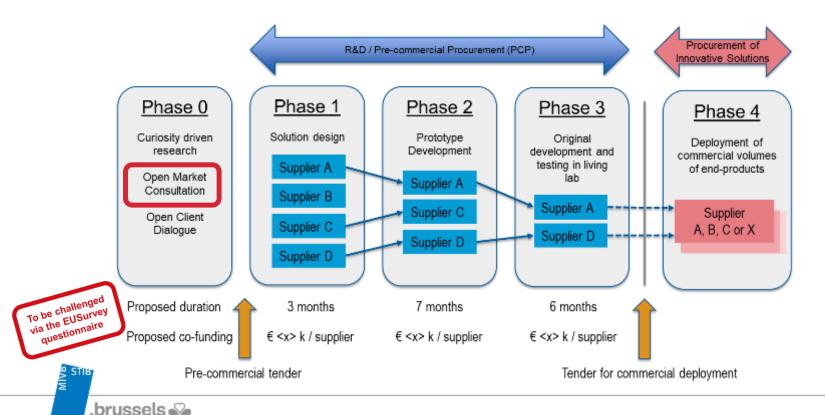


### Innovation Procurement = PCP + PPI





### Innovation Procurement = PCP + PPI



## **PCP-phases and TRL-levels**

TRL 1: Basic principles observed

TRL 2: Technology concept formulated

TRL 3: Expertimental proof of concept

TRL 4: Technology validated in lab

TRL 5: Technology validated in relevant environment

TRL 7: System prototype demonstration in

TRL 8: System complete and qualified

TRL 9: Actual system proven in operational environment

Technology Readiness Levels (TRLs)

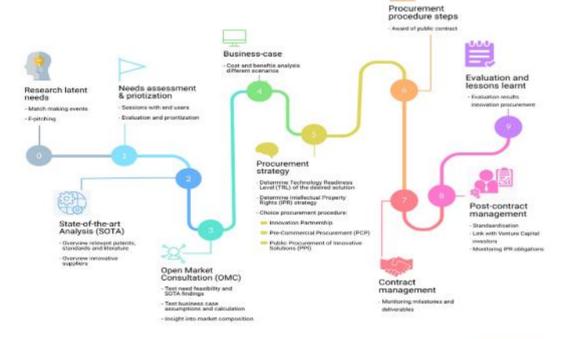
Phase 0: curiosity driven research Phase 1: Solution design Phase 2: Prototype Development R&D / Pre-commercial Procurement (PCP) Phase 3:Original development and testing in living lab Phase 4: Deployment of commercial Procurement of Innovative volumes of end-products Solutions (PPI)

Phases of an Innovation

Procurement



Launching customership step-by-step







### More about Innovation Procurement / PCP

- Toolkit: www.eafip.eu
- Videos: testimonies from technology vendors & public procurers:
  - https://www.youtube.com/watch?v=ryCROPNnXWc
  - https://eafip.eu/resources/videos/



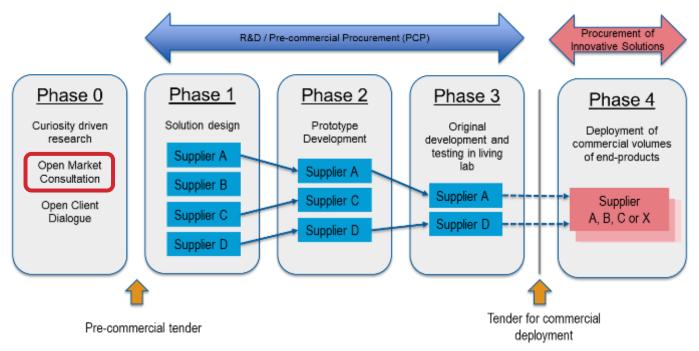


# Part 4: The process of this Open Market Consultation

Ana Lucia Jaramillo



### Innovation Procurement = PCP + PPI





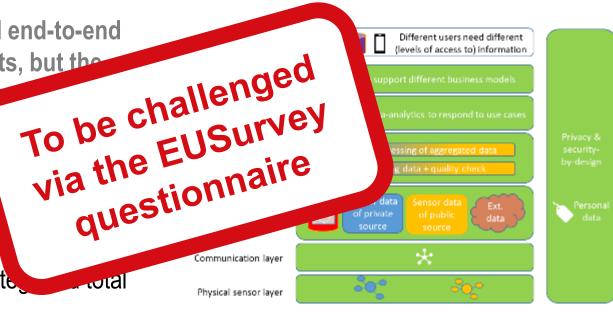
### Conclusion of the desk research

1. Elements of the desired end-to-end solution do already exists, but the solution as such not ya

2. There is room for inc the field of

analytics-software

the integration of dif elements into one inte product.





# **EUSurvey questionnaire**

- Link to EUSurvey questionnaire
- The questionnaire is divided in 10 sections
- 49 questions: you may leave questions blank
- Available in French, Dutch and English
- > You can download the questions for offline preparation or safe a draft.
- > You can leave remarks or upload information via the final question.

- 1. Contact details
- 2. About you
- 3. Desired output and needs
- 4. Architecture
- 5. Use cases (required analytics)
- 6. Privacy & security
- 7. Data quality
- 8. Financial aspects
- 9. PCP challenges and complexity
- 10. Last remarks



# Please use "contact" for practical problems





# **Planning OMC**

| Year | Date        | Activity   |  |  |
|------|-------------|--|--|--|
| 2020 | 19 November | OMC-webinar (from 13h-14:30 CET via MS Teams)  |  |  |
|      | 20 November | Deadline for possible questions by email from interested parties                         |  |  |
|      | 27 November | Final publication Q&A by Muntstroom PCP Group on project website and/or EUSurvey portal. |  |  |
|      | 4 December  | 17h CET. Deadline for answering the EUSurvey questionnaire                               |  |  |
|      | 18 December | Publication of OMC report.   |  |  |
|      | 28 December | Formal closure of the Open Market Consultation   |  |  |



# Planning follow up

| Year | Date  | Activity  |  |
|------|-------|---|--|
| 2021 | Q 1-2 | Start matchmaking activities via Outreach group                               |  |
|      |       | Webinars on the theory of a Pre-Commercial Procurement                        |  |
|      |       | Foreseen start of the PCP via a pre-commercial tender                         |  |
|      |       | Award of the framework agreement + PCP-phase 1 contract                       |  |
|      |       |   |  |
| 2022 | Q 1-2 | Preliminary start of the Living Lab-phase (PCP-phase 3)                       |  |
|      | Q 3-4 | Preliminary start of the PPI (phase 4) via a tender for commercial deployment |  |



#### More information

- Website: www.muntstroom.brussels
  - Download the general market consultation document, description of the scope and/or the use cases.
- EUSurvey questionnaire
- Questions about the process can be asked via muntstroom@stib-mivb.brussels





# Thank you for your attention

